

# The State of U.S. Commercial Aviation

Updated October 25, 2025

https://www.airlines.org/dataset/state-of-us-aviation/

### U.S. Airlines Facilitate the Safe and Efficient Movement of People and Goods Worldwide

Data Reflects Passenger and Cargo-Only Operations\*

> 1M
employees
around the world



Powering ~27K flights per day across the globe



carrying ~2.7M
 passengers
per day to/from
 ~80 countries



Moving ~61K
tons of cargo
per day to/from
more than 220
countries



Sources: A4A, Bureau of Transportation Statistics, Diio by Cirium and company literature

\* Headcount as of Dec-2024; other statistics reflect daily average for 2024



# **Key Points**

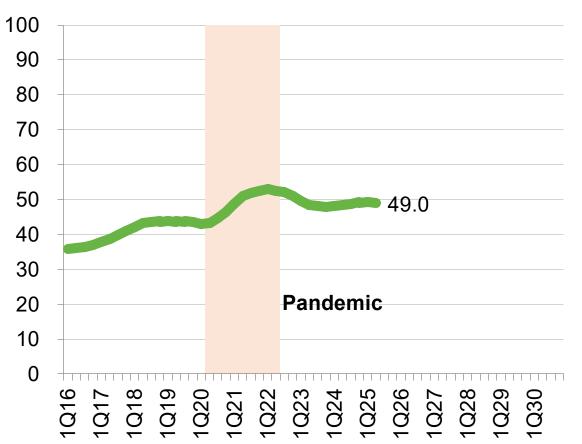
- » Demand is healthy, but many airlines have seen a slowdown in domestic main cabin bookings.
- » Air cargo demand has plateaued but remains well above 2019 levels.
- » Airlines of all shapes and sizes continue to retool products and networks to reflect the changing face of demand and to cope with inflation, but growth rates—and profit margins—differ widely.
- » ATC issues, aircraft/engine deliveries, parts scarcity, MRO bottlenecks and workforce juniority have curbed growth and led airlines to hold onto older equipment to accommodate demand.
- » In large part, airlines have been using cash flow to add staff, renew fleets, upgrade ground equipment and IT and retire the massive debt accumulated in 2020-2021 to weather the pandemic.
- Most airlines are pursuing high-margin revenue diversification, earnings durability, equity appreciation and balance sheet fortification.



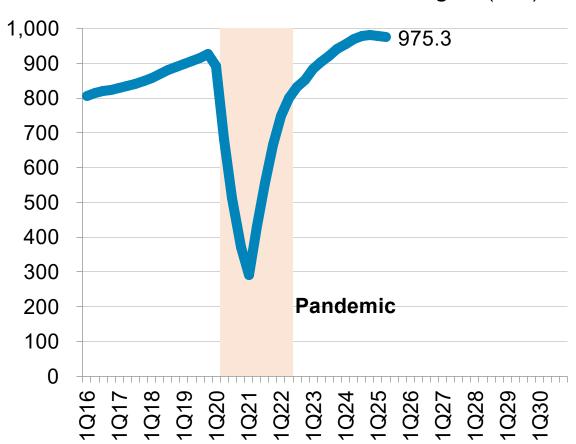
### For U.S. Airlines, Air-Cargo and Air-Travel Demand Subsided in 2Q 2025

### But Demand Remains Well Above Pre-Pandemic Levels





### **Annualized Scheduled-Service Passengers** (Mils)



Source: Bureau of Transportation Statistics (Form 41 Schedule T1 and T100 segment data)



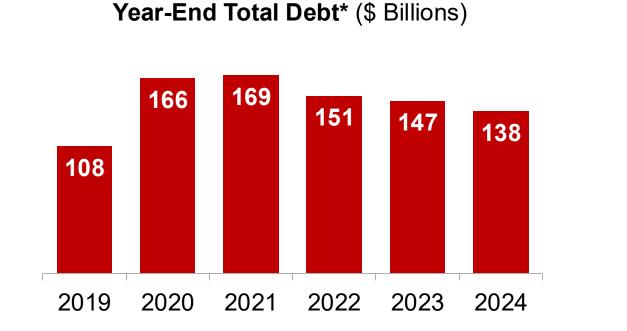
<sup>\*</sup> Cargo revenue ton miles (RTMs) flown on U.S. passenger and cargo-only airlines in scheduled and nonscheduled services

# Airlines Have Prioritized Debt Reduction, Accompanied by Heavy Cash Outlays for Interest

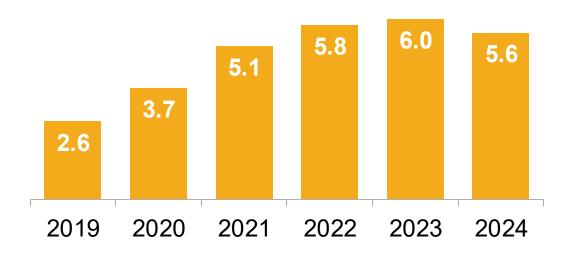
Debt Levels Fell \$31B From 2021-2024, But Interest Expense Remains Elevated

"To suggest that the airlines should have better prepared for this environment seems akin to suggesting Pompeii should have invested more heavily in firefighting technology." (Jamie Baker, JPMorgan, March 22, 2020)

"For 2021 and beyond, we anticipate a major deleveraging cycle as **the industry will have no choice but to address its significant debt load**." (Michael Linenberg, Deutsche Bank, July 1, 2020)



### Interest Expense (\$ Billions)



Source: Alaska/Hawaiian, Allegiant, American, Delta, Frontier, JetBlue, Southwest, Spirit, Sun Country and United 10-Ks



<sup>\*</sup> Long-term debt and finance leases + operating lease liabilities + pension and postretirement benefits

# In 1H 2025, U.S. Passenger Airlines Collectively Posted a Pre-Tax Profit Margin of 3.6%

Lower Interest Expense YOY Overcame Reduced Operating Profit to Spur Better Pre-Tax Results

Financial Results: Jan-Jun 2025	\$ Billions	% Chg. YOY	% of Category
Passenger (RPMs -0.1%, yield +0.7%)	103.8	1	8.88
Cargo	2.1	14	1.8
Other <sup>1</sup>	11.0	1	9.4
Total operating revenues	116.9	1	100.0
Salaries, wages and benefits	38.6	7	34.5
Aircraft fuel and taxes (consumption +1.4%, price -14.2%)	22.0	(13)	19.6
Maintenance materials and repairs	6.5	2	5.8
Landing fees and airport (terminal/hangar) rents	8.0	10	7.1
Depreciation and amortization <sup>2</sup>	5.7	1	5.0
Regional capacity	5.2	10	4.7
Other <sup>3</sup>	26.1	3	23.3
Total operating expenses	112.1	1	100.0
Interest and other non-op expenses, net	(0.6)	(73)	n/a
Pre-tax profit/(loss)	4.3	34	n/a
Pre-tax margin <sup>4</sup>	3.6%	0.9 pts	n/a

<sup>1.</sup> Sale of frequent flyer award miles to airline business partners, transportation of pets, in-sourced aircraft and engine repair, flight simulator rentals, inflight sales, etc.

Source: SEC filings of Alaska/Hawaiian, Allegiant, American, Delta, Frontier, JetBlue, Southwest, Spirit, Sun Country and United



<sup>2.</sup> Related primarily to ownership of aircraft, ground support equipment, information technology, etc.

<sup>3.</sup> Aircraft rents, professional fees, food/beverage, insurance, commissions, GDS fees, communications, advertising, utilities, office supplies, crew hotels, etc.

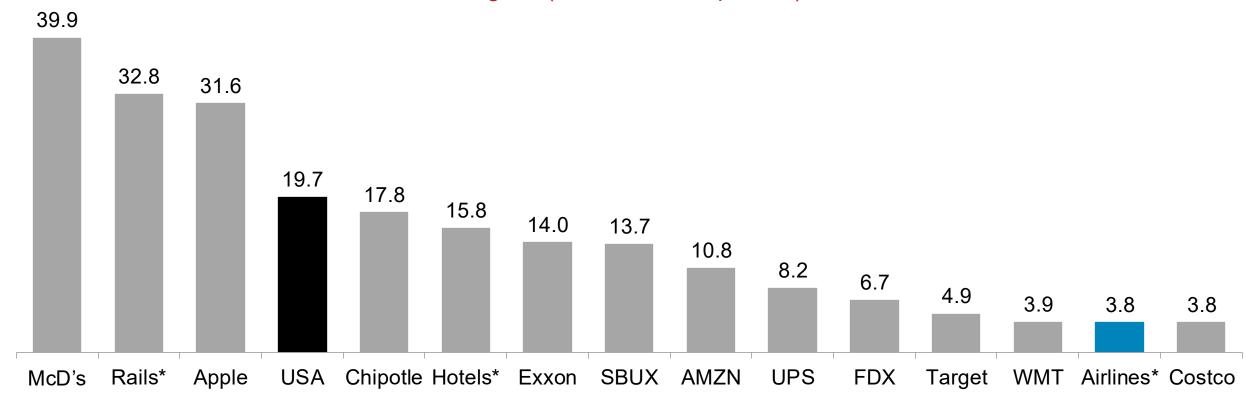
<sup>4.</sup> Pre-tax profit/(loss) ÷ total operating revenues

# In 2024, the Average U.S. Corporation Was Five Times More Profitable Than U.S. Airlines

McDonald's Was Over 10 Times More Profitable Than Airlines

### Pre-Tax Profit Margin (%) for Selected U.S. Companies and Industries, Fiscal Year 2024

Note: Profit Margin = (Revenues – Expenses) ÷ Revenues



Sources: Bureau of Economic Analysis, DOT Form 41 and SEC filings  $\,$ 

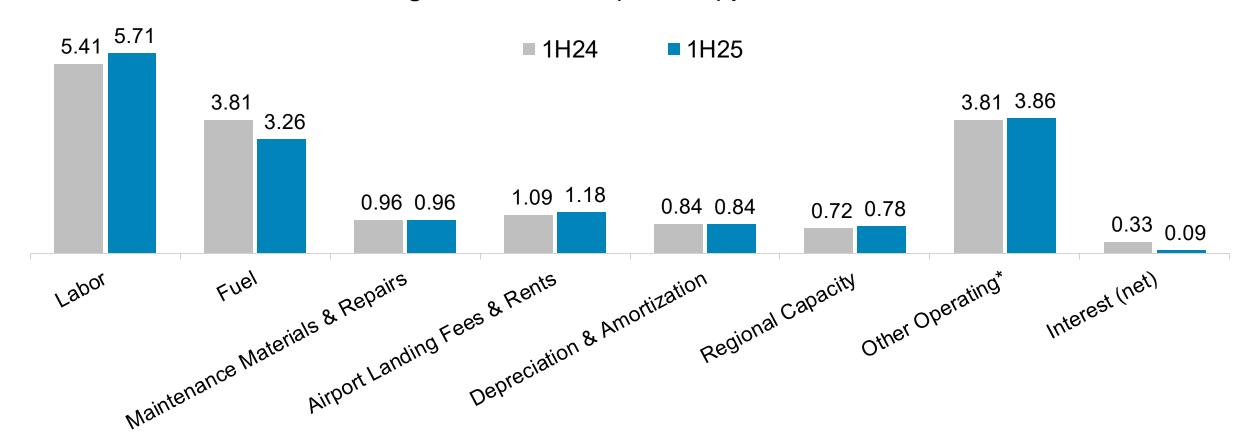
\* Airlines = U.S. passenger airlines; Hotels = Choice/Hilton/Hyatt/Marriott/Wyndham; Rails = CSX/Norfolk Southern/Union Pacific



### In 1H 2025, U.S. Airlines' Pre-Tax Unit Costs Fell 1.8% YOY on 14.5% Lower Fuel CASM

Labor CASM Rose 5.5%

### U.S. Passenger Airlines: Cost (in Cents) per Available Seat Mile



 $Source: SEC\ filings\ of\ Alaska/Hawaiian,\ Allegiant,\ American,\ Delta,\ Frontier,\ JetBlue,\ Southwest,\ Spirit,\ Sun\ Country\ and\ United$ 

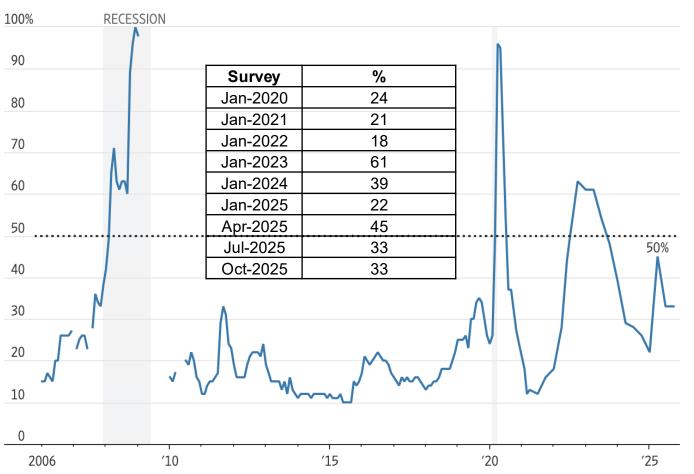


<sup>\*</sup> Professional fees, food/beverage, insurance, commissions, GDS fees, communications, advertising, utilities, office supplies, crew hotels, etc.

### Economists Remain Downbeat, But Perceived Risk of U.S. Recession Has Subsided

WSJ Survey: Probability of Recession Over Next 12 Months Remains 33% (as of October)





Jan-2023 — Economists...Still See Recession This Year Despite Easing Inflation

Jan-2024 — It Won't Be a Recession—It Will Just Feel Like One

Jan-2025 — Trump's Return Nudges Economists' Inflation Outlook Higher

**Jul-2025** — Economists See Lower Recession Risk and Stronger Job Growth

Oct-2025 — Stronger Growth, Weaker Hiring: Forecasters See a Split-Screen Economy

"Employers are reluctant to hire given political uncertainty and rising costs...

Forecasters put the probability of recession in the next 12 months at 33%..."

Source: The Wall Street Journal Economic Forecasting Survey and Harriet Torry and Anthony DeBarros, "Stronger Growth, Weaker Hiring: Forecasters See a Split-Screen Economy," The Wall Street Journal (Oct. 12, 2025)



### U.S. Outlook: "Unsure"

### Mark Zandi, Chief Economist at Moody's Analytics

June 6, 2025

"In my 35 years as a professional economist, I have rarely been as unsure about the economic outlook as I am now...This time, it is extraordinarily tough to gauge the economic outlook because of the unprecedented uncertainty created by the global trade war and economic policy more broadly. But while there are many scenarios on how policy will play out, under almost all scenarios, the economy will be diminished, suffering higher inflation and weaker growth."

Oct. 1, 2025

"The U.S. economy is struggling. It continues to skirt recession, but job growth has stalled, and the numbers will likely be revised down even further. Both flagging labor supply and soft labor demand are contributing to the weakness, and an economic downturn will be tough to avoid if the job market does not soon find its footing."

Source: https://www.linkedin.com/pulse/us-outlook-unsure-mark-zandi-vjlae/ and https://www.linkedin.com/pulse/us-outlook-jobs-recession-mark-zandi-gldne/

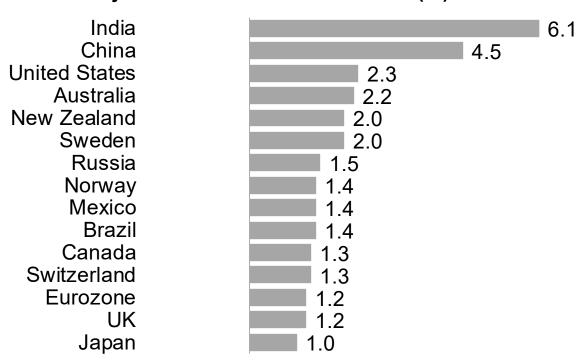


### Wells Fargo Expects U.S. Economic Growth to Exceed 2% in 2026

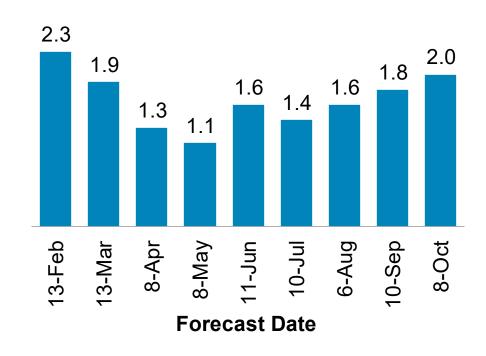
More Tepid Growth Expected for Japan/UK/Eurozone/Canada/Brazil/Mexico

"For now, we have upgraded our real GDP growth forecast modestly and left our forecast for the fed funds rate unchanged. We continue to see a 25 basis-point cut at both the October and December FOMC meetings, with two additional 25 bps rate reductions in the first half of 2026."

### **Projected 2026 Real GDP Growth (%)**



### Projected 2025 Real U.S. GDP Growth (%)



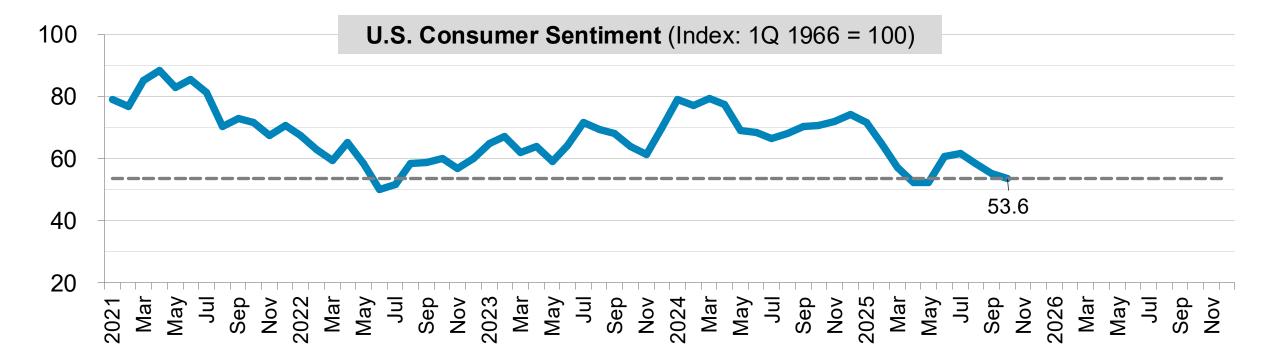
Source: Wells Fargo International Economic Outlook (Oct. 8, 2025)



# U.S. Consumer Sentiment Retreated Further in September and October

Next Reading: Nov. 7

"Overall, consumers perceive few material changes in economic circumstances from last month; **inflation and high prices remain at the forefront of consumers' minds**." (Director Joanne Hsu, Oct. 24, 2025)

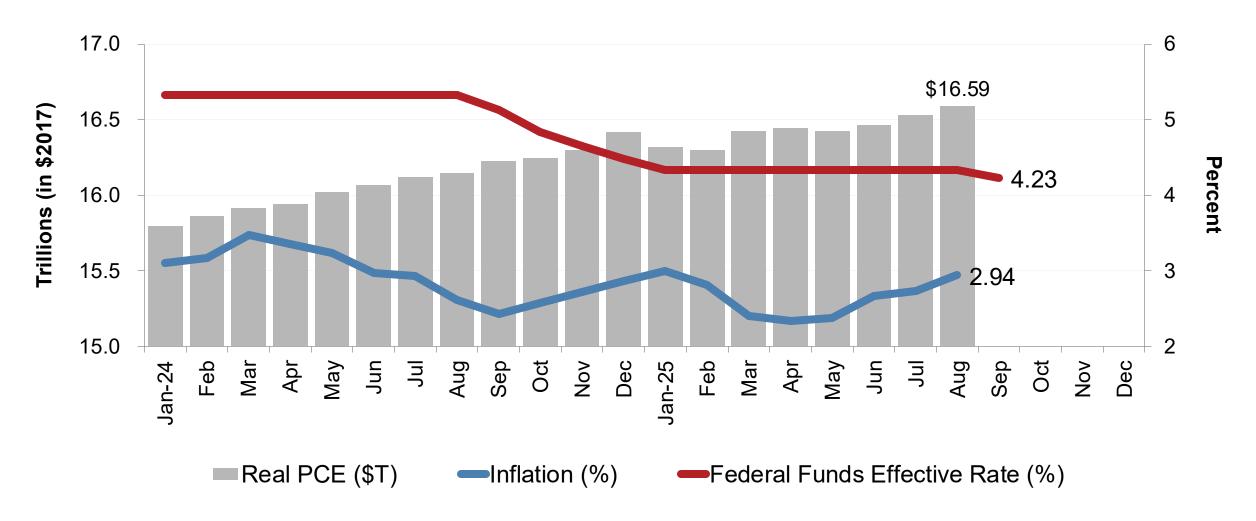


Sources: University of Michigan



# Real Consumer Spending Snapped Back to Record Levels in July/August

Spending Was Strong in the Face of Inflationary Headwinds



Source: U.S. Bureau of Economic Analysis and Bureau of Labor Statistics via Federal Reserve Bank of St. Louis

Note: Personal consumption expenditures (PCE) and inflation are seasonally adjusted and annualized

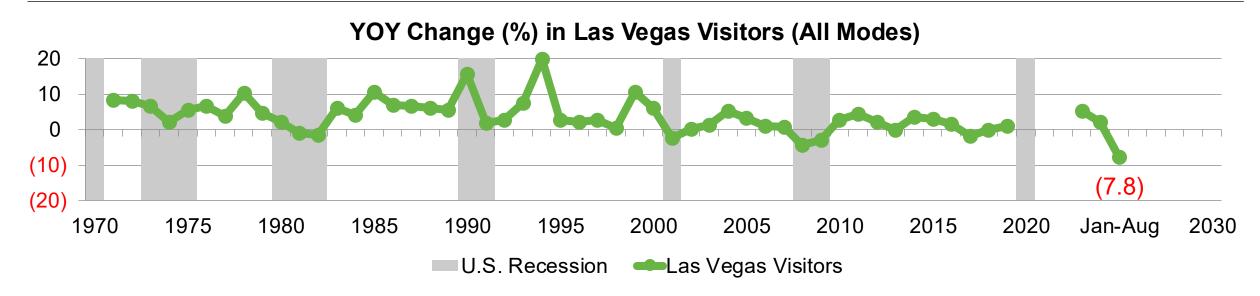


# Las Vegas Seeing a Sharp Drop in Visitors (All Modes) in 2025

Has Often Been a Sign of Recessionary Times

"A portion of our friends in Canada are not happy with us right now," said [Steve] Hill, CEO of the LVCVA... 'We want them to come back, but we understand they may not be ready to do that.' Hill went to Vancouver...a few days earlier as part of a sales mission with members of the tourism agency's staff and resort industry officials to discuss with Canadian counterparts ways to repair the rift that has cost Las Vegas its largest source of international visitation."

"Vegas tourism leaders head north of the border to entice disgruntled Canadians," The Nevada Independent (Sept. 3, 2025)



Source: Visual Approach Advisory (Aug. 21, 2025) and "Vegas tourism leaders head north of the border to entice disgruntled Canadians," The Nevada Independent (Sept. 3, 2025), and LVCVA.com



# Many U.S. Airports Have Seen Sharp Cuts in Scheduled Service From Canada

Las Vegas Has Seen the Biggest Reduction in Daily Arriving Seats

### Change in Daily Average Scheduled Seats From Canada to U.S. Airports

Oct-Dec 2025 vs. Oct-Dec 2024



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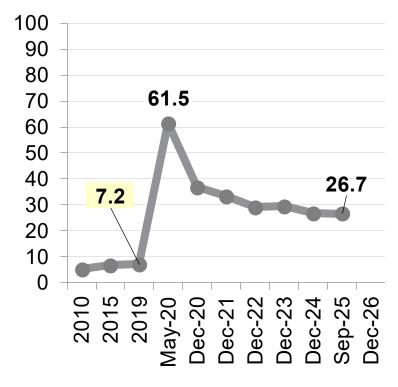
Source: Cirium published schedules (Oct. 24, 2025) for all U.S. and non-U.S. airlines providing scheduled service



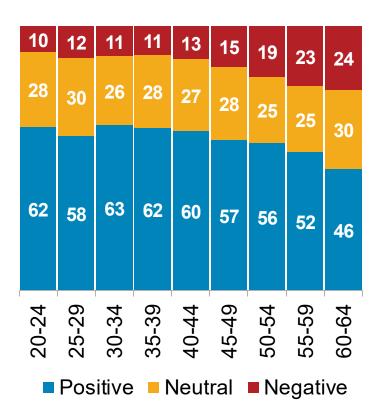
# Share of Remote Work Remains Well Above 2019; Preference for Hybrid Work Persists

Younger Workers Are Most Enthusiastic About Hybrid Work, Which Commands Greater Earnings

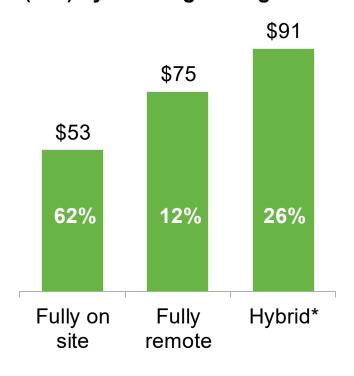
% of U.S. Resident Paid Workdays Conducted Remotely



Attitude Toward Hybrid\* Work (% Viewpoint by Age Group)



U.S. Resident Average Earnings (000) by Working Arrangement



Source: Survey of Working Arrangements and Attitudes (SWAA), Barrero, Jose Maria, Nicholas Bloom, and Steven J. Davis, 2021. "Why working from home will stick," National Bureau of Economic Research Working Paper 28731.

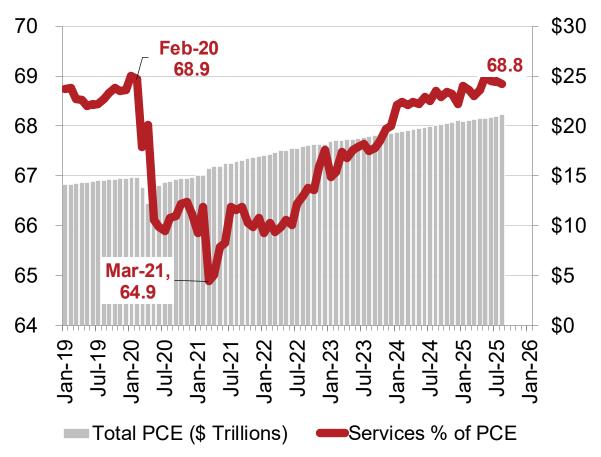


<sup>\*</sup> Two to three days per week

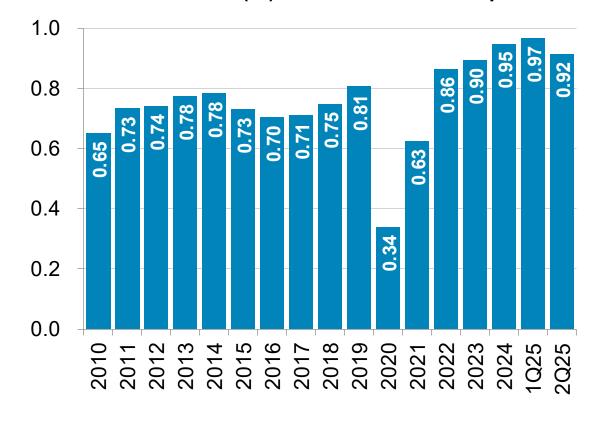
# Once Again, U.S. Consumers Are Allocating ~69% of Spending to Services

And They Have Increasingly Prioritized Air Travel, Albeit With a Notable Retrenchment in 2Q25

### **Services Share (%) of Personal Consumption**



### **Air Travel Share (%) of Personal Consumption**



Source: Bureau of Economic Analysis

Note: PCE = personal consumption expenditures



# Traveler Behavior Is Evolving, With Airlines Reacting at Different Speeds

"We've become increasingly more bullish on the setup for the US airlines into yearend given capacity rationalization and the underlying improvement in travel pricing. Spirit's recent bankruptcy filing has brought back some investor interest as it speaks to the structural change occurring in the industry – i.e. low fares may no longer be the path to market share gains as consumers are increasingly seeking out premium products, network depth & breadth and loyalty. The question is who has the potential to lasso the incremental demand that Spirit & others' network adjustments could create."

Conor Cunningham, Melius Research (Sept. 7, 2025)

Source: Conor Cunningham, Melius Research, "Sunday Travel Advisory - Finding Value as Demand Improves" (Sept. 7, 2025)



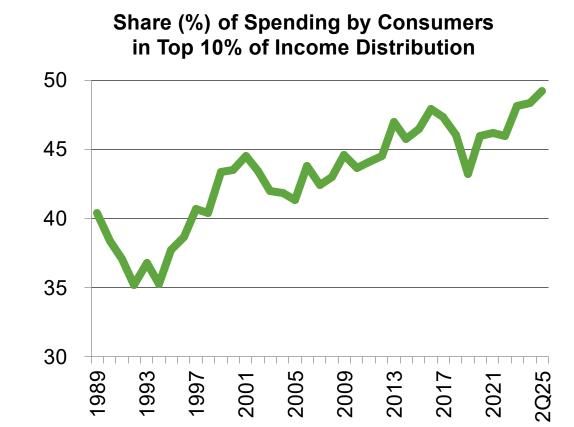
# "Top 10% of Earners Drive a Growing Share of US Consumer Spending"

High-Income Americans Behind Roughly Half of Spending, Up From a Third in the Early 1990s

"Wealthy consumers continue to account for a growing share of US consumer spending, highlighting the lopsided strength of the economy as a slowdown in hiring and wariness among other income cohorts raise fears of a slowdown. Consumers in the top 10% of the income distribution accounted for 49.2% of total spending in the second quarter, up from 48.5% in the first quarter, reaching the highest level in data going back to 1989, according to an analysis by Mark Zandi, chief economist for Moody's Analytics."

"The economy's prospects are tethered to the fortunes and spending of the well-to-do," Zandi said. "If they turn more cautious in their spending, for whatever reason, the economy will suffer a recession."

Bloomberg Government (Sept. 16, 2025)



Source: Moody's Analytics review of Federal Reserve data and Jonnelle Marte, "Top 10% of Earners Drive a Growing Share of US Consumer Spending," Bloomberg Government (Sept. 16, 2025)

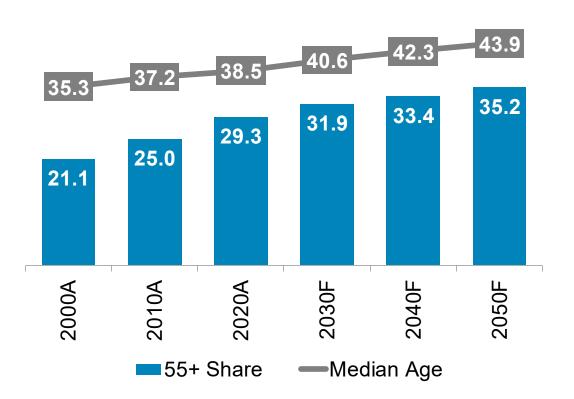


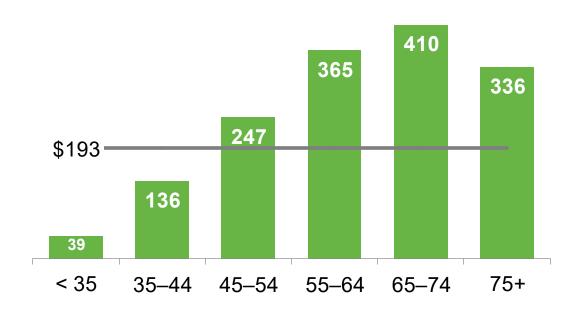
# The Older (and Wealthier) Share of the U.S. Population Is Expected to Continue Growing

That Subset of the Population Has Time and Money to Spend on Air Travel

### U.S. Population Age: Median and 55+ Share

### Median Household Net Worth (\$000) by Age, 2022



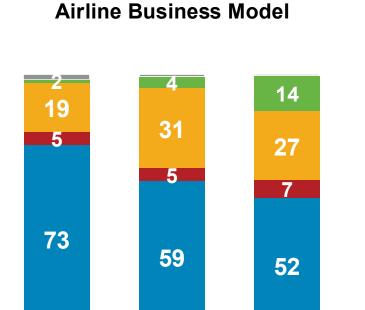


Source: U.S. Census Bureau and Federal Reserve 2022 Survey of Consumer Finances (Oct. 18, 2023)



# From 2000-2024, the Number of Competitors per Domestic Air Trip Rose From 3.33 to 3.49

Global Network Carrier Share of Domestic Passengers Fell From 73% in 2000 to 52% in 2024



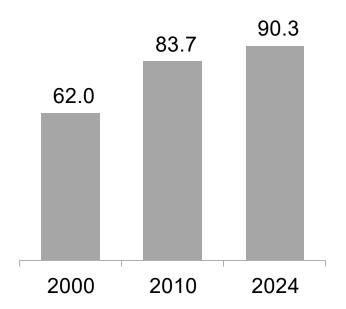
2010

■GNC ■LCNC ■LCC ■ULCC ■ Other

2024

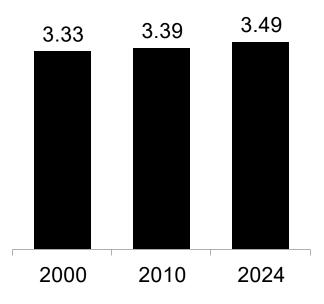
% of Domestic O&D Pax by





# Average # of Competitors\* in Domestic O&D City Pairs

\* Per DOT and GAO, carrying at least 5% of O&D passengers in the city pair; average is passenger-weighted across city pairs.



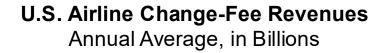
Source: DOT Data Bank 1B and Econic Partners. Global network carriers (GNCs) include AA/DL/UA and predecessor airlines (e.g., US Airways, America West, TWA, Northwest, Continental) and defunct legacy network carriers (e.g., Eastern, Braniff). Low-cost carriers includes Southwest, JetBlue, Breeze, Reno Air, Midway, Pro Air, Kiwi International, AirTran, Accessair, Independence, Eastwind, National, ValuJet, ATA, Skybus, People Express, Vanguard, Virgin America, Western Pacific, Air South, and Morris Air). Lower cost network carriers include Alaska, Hawaiian and Aloha. Ultra low-cost carriers (ULCCs) include Allegiant, Frontier, Spirit, Sun Country, and Avelo.

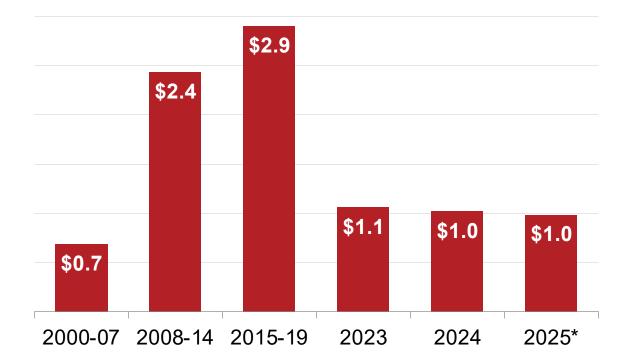


2000

### Post Pandemic, Airline Revenues From Reservation Change Fees Have Fallen Sharply

Widespread Elimination of Change Fees and Same-Day Standby Fees Has Boosted Travel Flexibility





Aug. 30-31, 2020: United/Alaska/American/Delta announce widespread elimination of change fees.

"It makes me feel a lot better as a consumer. It makes me feel more willing to book something now."

Brett Snyder, CrankyFlier.com (Aug. 31, 2020)

"One of the best changes that the airlines made...was to quietly get rid of change fees."

Scott Keyes, Scott's Cheap Flights (April 4, 2022)

Sources: Bureau of Transportation Statistics Form 41; Kyle Arnold, The Dallas Morning News (Aug. 31, 2020); Savannah Levins, 11 Alive (April 4, 2022)

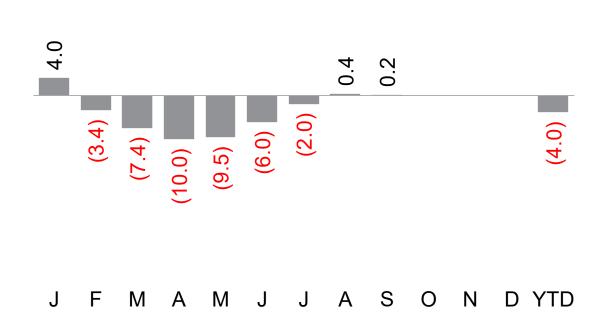
\* Four quarters ended 2Q 2025



# Collectively, Airlines Confronted Real Fare Declines Year Over Year From February-July

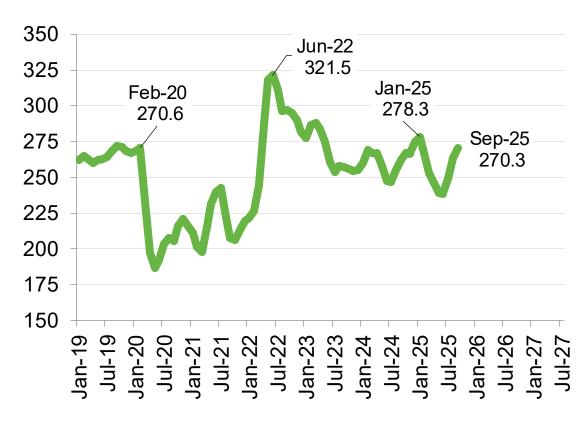
Adjusted for Inflation, September Airfare CPI Rose 0.2% YOY; Year-to-Date Down 4% YOY

# YOY Change (%) in Inflation-Adjusted Airfare Not Seasonally Adjusted



# Consumer Price Index for Airline Fares

Seasonally Adjusted (1982-1984=100)



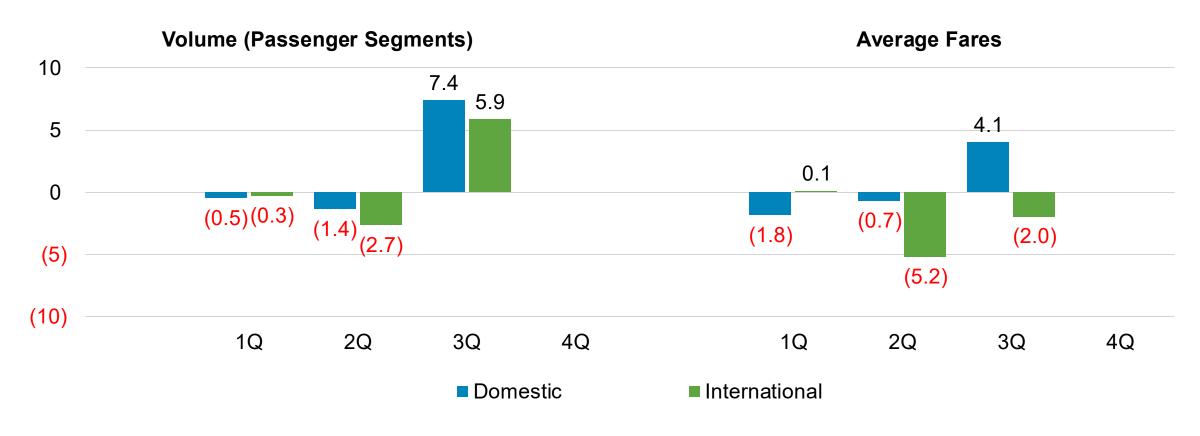
Source: Bureau of Labor Statistics (CPI Series CUUR0000SETG01)



### Ticket Sales Improved in the Third Quarter of 2025, as Did Domestic Fares

Inflection Followed YOY Declines in the First and Second Quarters

### Change (%) in U.S. Ticket Sales\* — 2025 vs. 2024



Source: A4A analysis of data from Airlines Reporting Corporation

\* Net tickets (gross sales minus refunds) for travel to/from U.S. airports



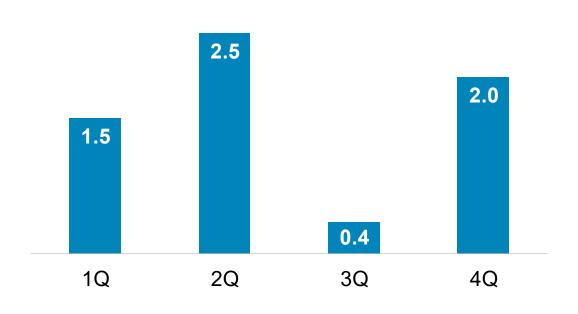
# Curtailed Capacity Growth in the Third Quarter of 2025 Helped Stabilize Load Factors

But YOY Growth Is Slated to Return in the Fourth Quarter

### 12-Month Moving-Average Load Factor by Region

# 88 86 80 78 76 Dec-25 Aug-24 Dec-24 Feb-25 Jun-25 Oct-25 **Apr-24** Jun-24 Oct-24 ■DOM —CAN —MEX —Other LAT —ATL —PAC

### % Change YOY in Scheduled Domestic ASMs, 2025



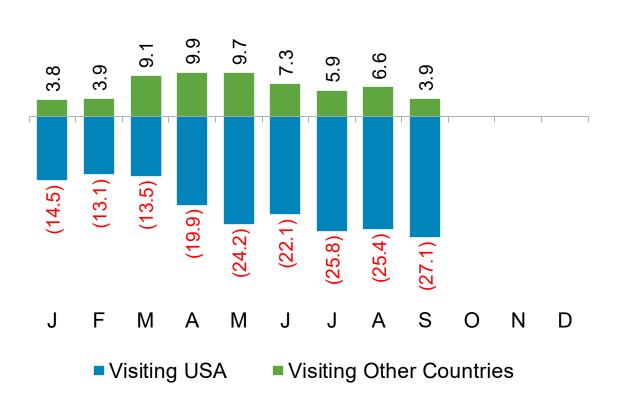
Sources: A4A member passenger airlines (Alaska/Hawaiian, American, Delta, JetBlue, Southwest, United) and branded code share partnersand Cirium published schedules (Oct. 24, 2025)



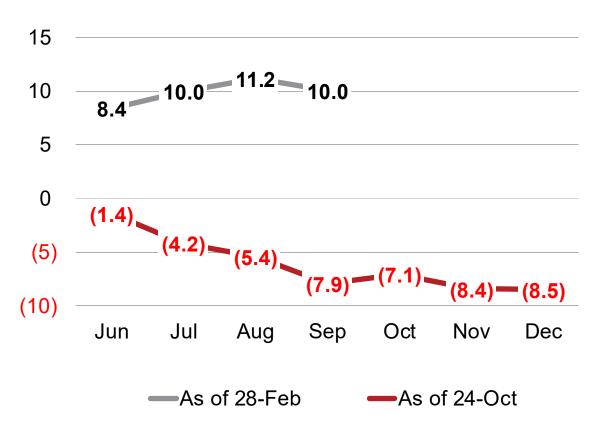
# In Response to Plunging Demand, Airlines Have Significantly Pared U.S.-Canada Air Service

# Supply of Scheduled Seats Declining YOY Through December

### % Change YOY in Canadian Residents Returning by Air



### % Change YOY in Scheduled U.S.-Canada Seats, 2025

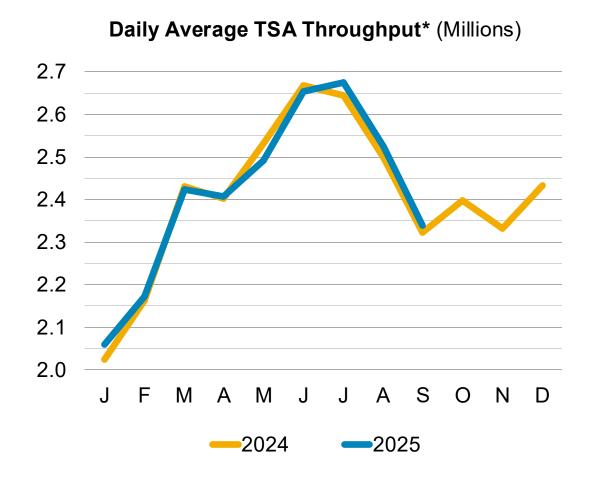


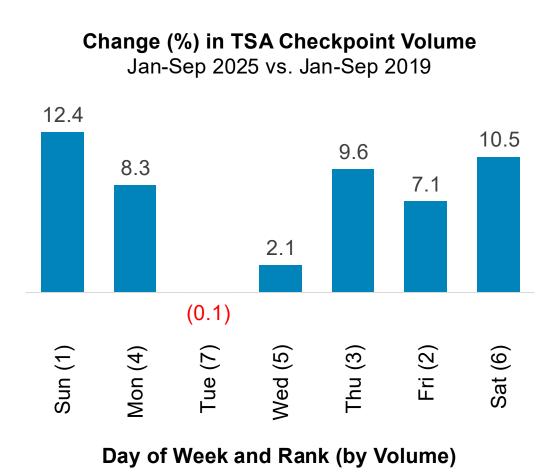
Sources: Statistics Canada (https://www.statcan.gc.ca/en/start) and Cirium published schedules for all airlines offering scheduled service from the United States to Canada



# TSA Passenger Screenings Fell YOY in May/June But Rose ~1% YOY in July-September

In Stark Contrast to Tuesdays and Wednesdays, Saturdays and Sundays Have Soared





Source: A4A analysis of data from the Transportation Security Administration



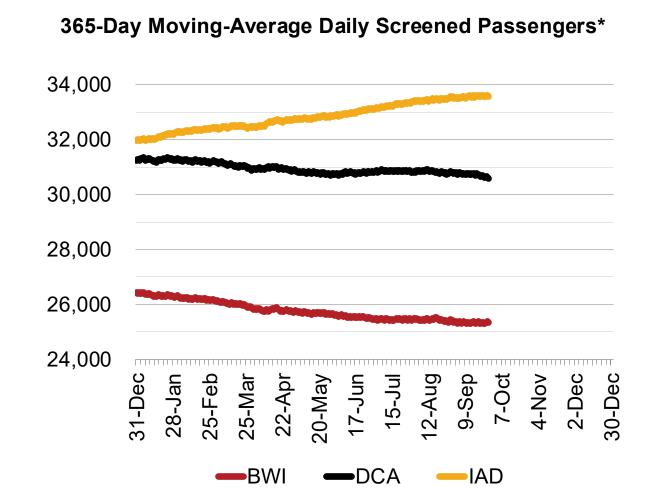
<sup>\*</sup> U.S. and foreign-carrier customers (excludes Known Crewmember® personnel) traversing TSA checkpoints

# Combined BWI/DCA Screened Passenger Volumes Down ~1,600 per Day

But Up More Than 1,700 per Day at Washington Dulles (IAD)

"Economists believe government layoffs and looming budget cuts will push the Washington, D.C., metro area into a recession, challenging its reputation for economic resilience... The federal government employs around 17% of full-time workers in the Washington metro area, or around 400,000 people. An additional 500,000 or so are employed in 'professional, scientific and technical services,' a category that includes government contractors and consultants at firms such as Booz Allen Hamilton, Deloitte and Ernst & Young. ...Enrico Moretti, an economist at the University of California, Berkeley, said each federal job in the capital region likely creates 1.6 additional jobs in the local economy over a decade, an effect that would be reversed in the event of job cuts."

Paul Kiernan and Rachel Louise Ensign, "Government Jobs Insulated DC From Economic Volatility. Not Any More." *The Wall Street Journal* (April 19, 2025)



Source: Transportation Security Administration and The Wall Street Journal (April 19, 2025)



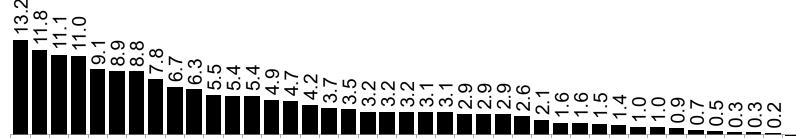
<sup>\*</sup> U.S. and foreign-carrier customers (excludes Known Crewmember® personnel) traversing TSA checkpoints

# Schedules for 4Q 2025 Show Nashville Leading U.S. Airports' Growth in Seats

Oakland and San Jose Seeing the Deepest Year-Over-Year Cuts

### % Change in Systemwide Scheduled Seats

Oct-Dec 2025 vs. Oct-Dec 2024





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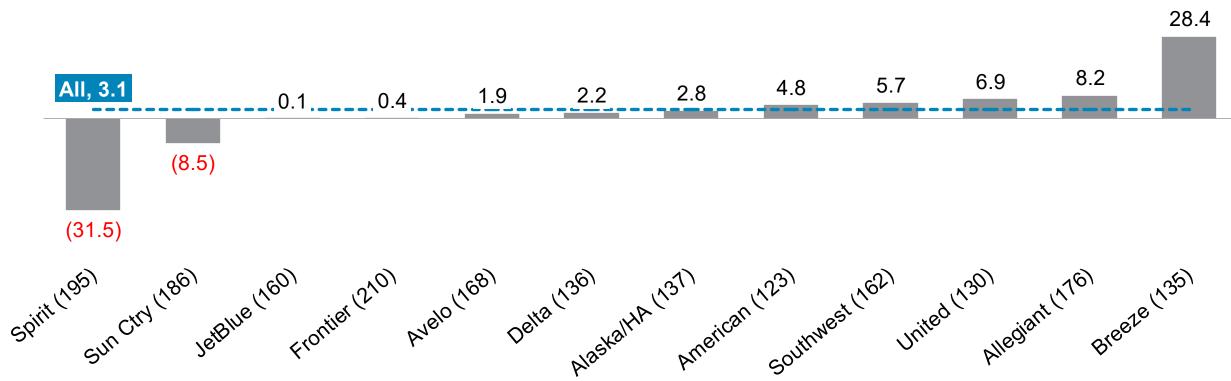
Source: Cirium published schedules (Oct. 24, 2025) for all U.S. and non-U.S. airlines providing scheduled service to all U.S. and non-U.S. destinations



# Collectively, U.S. Airlines Showing 3.1% Systemwide Capacity Growth in 4Q 2025

Growth Rates Differ Dramatically by Company





### **Average Seats per Systemwide Departure in Parentheses**

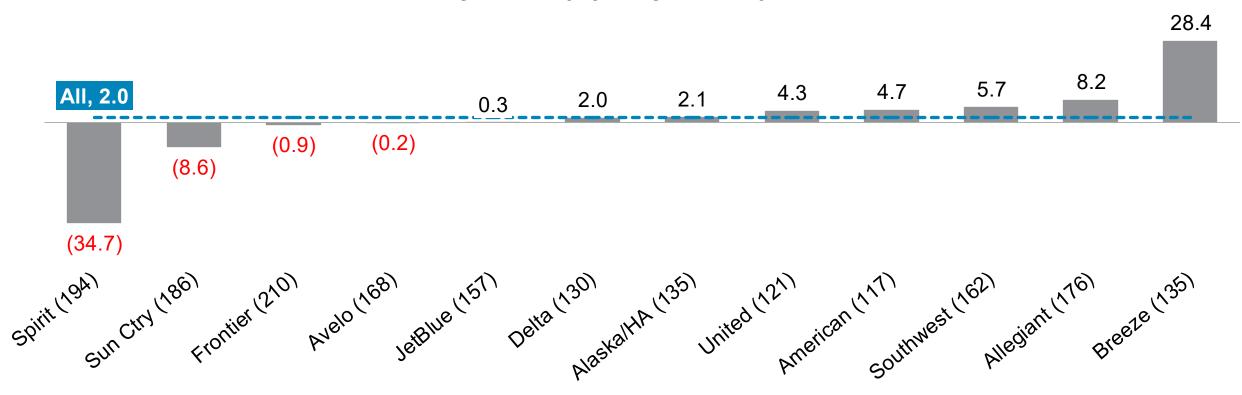
Source: Cirium published schedules (Oct. 24, 2025) for selected marketing airlines (including regional affiliates)



# Collectively, U.S. Airlines Showing 2% Domestic Capacity Growth in 4Q 2025

Growth Rates Differ Dramatically by Company





### **Average Seats per Domestic Departure in Parentheses**

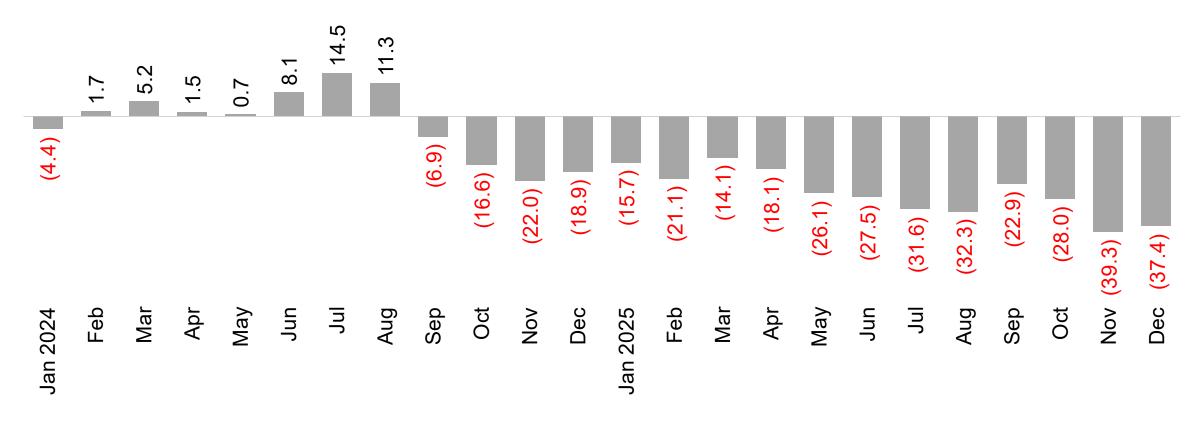
Source: Cirium published schedules (Oct. 24, 2025) for selected marketing airlines (including regional affiliates)



# Spirit Airlines Has Scheduled a 39% YOY Cut in Domestic Capacity for November 2025

Domestic Footprint Began to Contract in Fall 2024, With Cuts Deepening in 2H 2025

### % Change YOY in Spirit Airlines *Domestic* Scheduled Available Seat Miles



Source: Cirium published schedules (Oct. 24, 2025)



# As Operating Regional Jets Has Become More Expensive, Their U.S. Role Has Diminished

RJs Now Account for Just 30% of Domestic U.S. Departures and Average 68 Seats per Takeoff

"[Y]ou're never again gonna see the **50-seat aircraft** have the level of prominence in the industry.

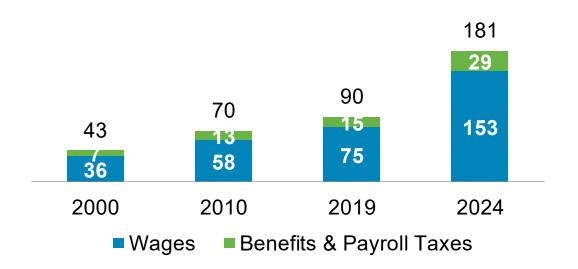
Delta CEO Ed Bastian (Sept. 20, 2022)

"Expect the [regional jet] fleet to...become a smaller and smaller percentage of the business."

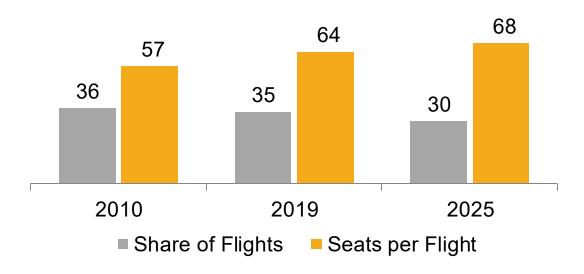
United CEO Scott Kirby (Oct. 16, 2024)

"But with pilots making a lot more money at regionals these days and revenue lagging without premium cabins, the days of these 50-seaters are numbered throughout the US industry." Cranky Flier (June 12, 2025)

#### Annual Cost (\$000) per U.S. Regional Airline Pilot



### **Domestic U.S. Flights on Regional Jets**



Source: Cirium published schedules (October 17, 2025) and "Piedmont Escapes Death Once Again as American Doles Out Embraer 175s" (June 12, 2025)



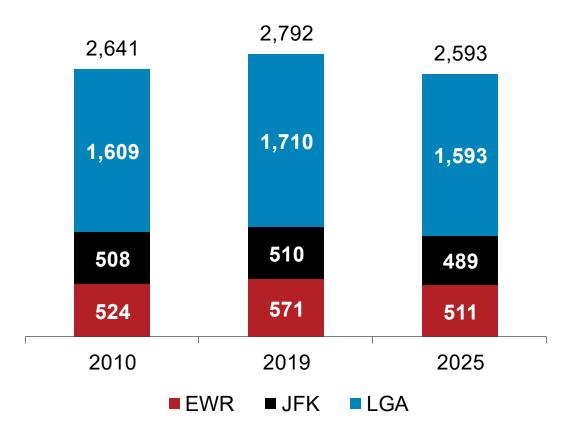
# Airlines Have Up-Gauged Domestic Flying and Pared Systemwide Schedules in New York City

EWR/JFK/LGA Are Seeing Fewer Flights Than in 2019

### **Scheduled Seats per Domestic Departure**



### **Daily Average Scheduled Systemwide Departures**



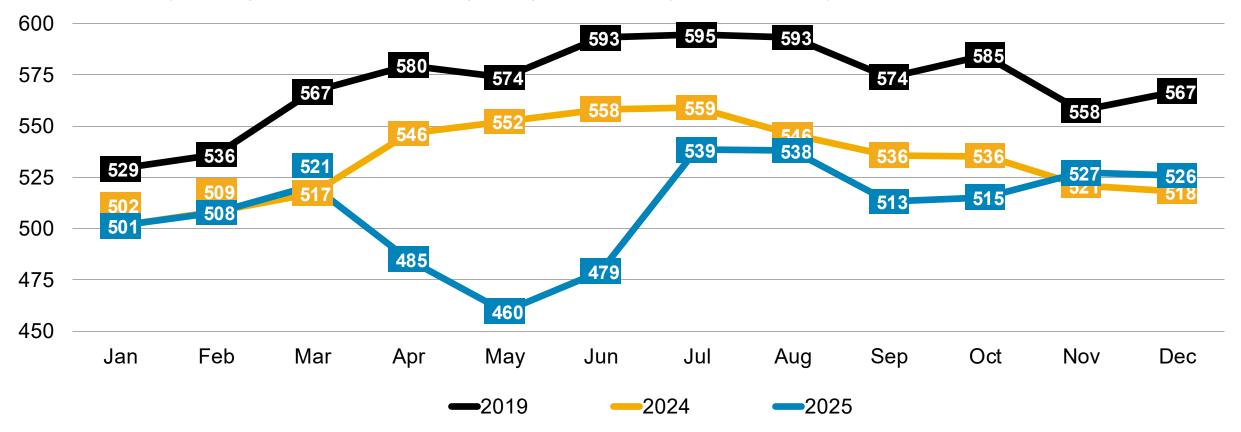
Source: Cirium published schedules (Oct. 3, 2025)



# Newark Seeing Significant Schedule Reductions Due to Air Traffic Control Constraints

Daily Passenger Flights Fell Significantly in 2Q 2025

### Daily Average Scheduled Passenger Flights Departing Newark Liberty International Airport (EWR)



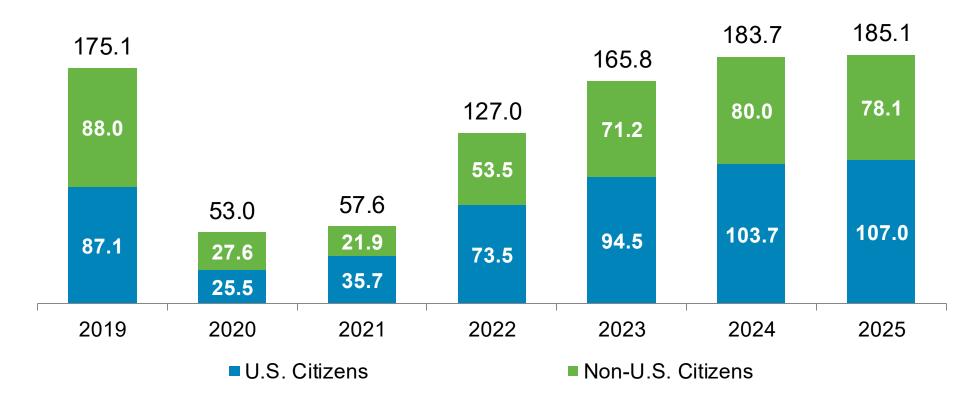
Source: Cirium published schedules (Oct. 17, 2025) for all U.S. and non-U.S. airlines providing scheduled service to all U.S. and non-U.S. destinations



# U.S.-International Air Passengers Up 0.8% YOY in First Eight Months of 2025

3.2% Increase in U.S. Citizen Passengers Overcame 2.4% Decrease in Non-U.S. Citizen Passengers

# U.S.-International Airline Passengers\* (Millions) January through August



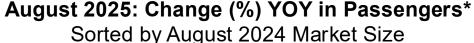
Source: DHS I-92 / APIS data compiled by U.S. Department of Commerce National Travel and Tourism Office

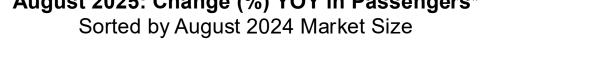


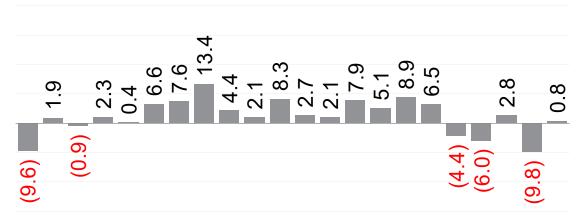
<sup>\*</sup> Gateway-to-gateway passengers on U.S. and foreign scheduled and charter airlines

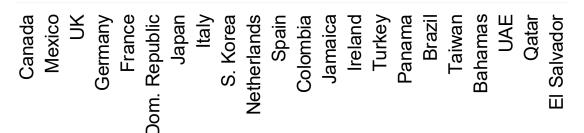
# U.S.-Canada Air Passengers Fell ~10% in August, While U.S.-Italy Volumes Rose ~13%

For January-August, All Four of the Largest Markets Saw YOY Declines

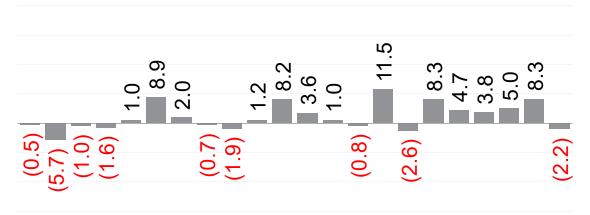


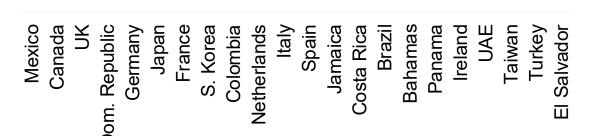






#### YTD August 2025: Change (%) YOY in Passengers\* Sorted by YTD 2024 Market Size





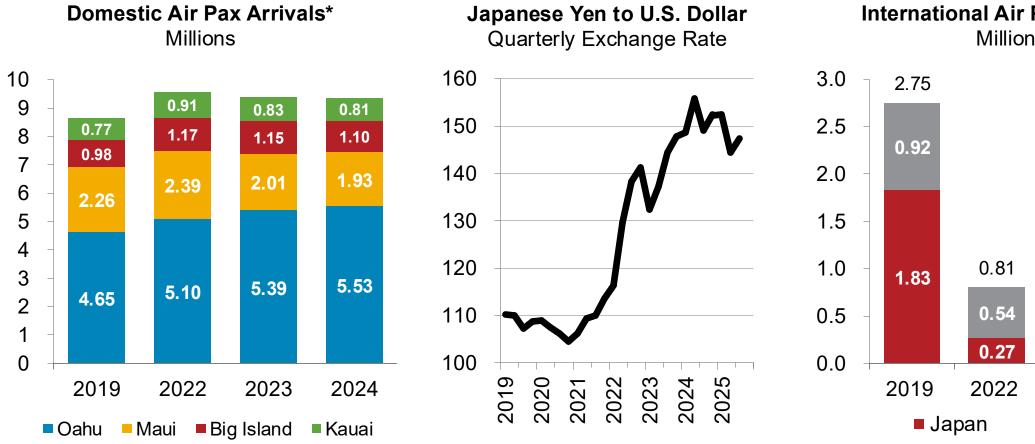
Source: DHS I-92 / APIS data compiled by U.S. Department of Commerce National Travel and Tourism Office



<sup>\*</sup> Gateway-to-gateway passengers on U.S. and foreign scheduled and charter airlines

#### In Contrast to Other Hawaiian Islands, Domestic Arrivals to Oahu Rose in 2024

Hawaii Saw More Japanese Visitors in 2024, But International Air Arrivals Remained Well Below 2019



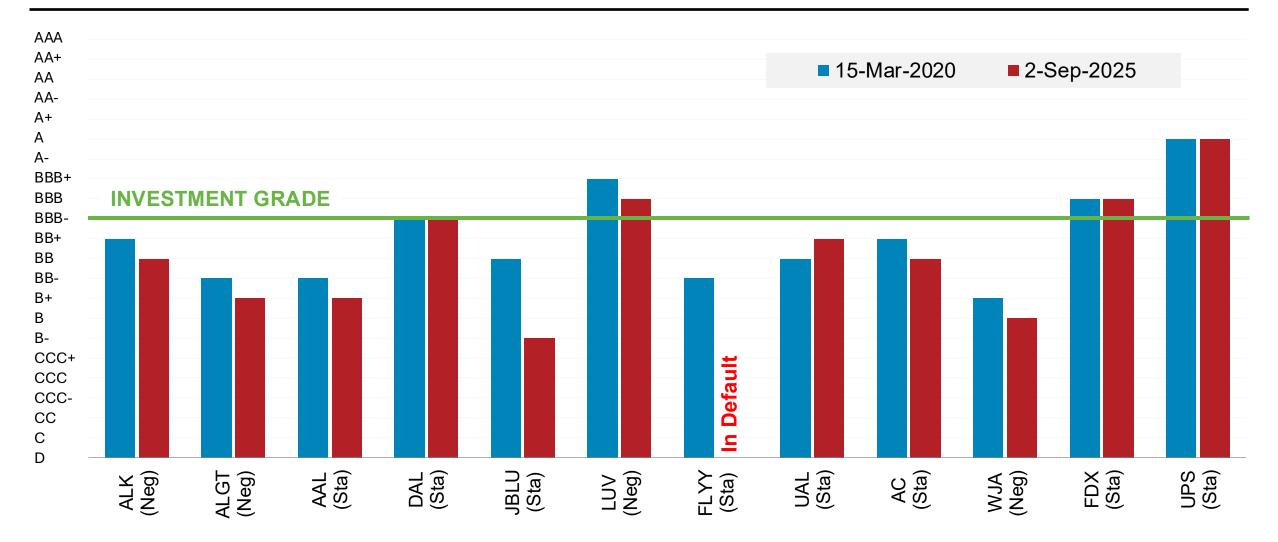
International Air Pax Arrivals\* **Millions** 1.79 1.60 0.74 0.77 1.05 0.83 2024 2023 Other Int'l

Source: Hawaii Department of Business, Economic Development & Tourism and Federal Reserve Bank of St. Louis \* Includes returning residents, intended residents and visitors but exclude interisland and Canada passengers



# Per Standard & Poor's, Pax Airline Balance Sheet Quality Remains Depressed Post-Pandemic

Ratings Reflect Assessment of Financial Condition and Risk



Source: Standard & Poor's issuer ratings and outlook (in parentheses) for publicly traded U.S. and Canadian carriers in the S&P coverage universe

Note: Pos = positive outlook; Neg = negative outlook; Sta = stable



# Airline Balance Sheets Continue to Lag Those of Many Fortune 500s and Amtrak

S&P Credit Ratings Reflect Assessment of Financial Condition and Risk for Selected Companies

	J&J Microsoft	AAA
	Google, XOM, Walmart	AA ±
	Airbus, Amtrak, BP, GE, Pepsi, Target, Toyota, UPS	A ±
Investment Grade <sup>1</sup>	Boeing, British Air, <b>Delta</b> , eBay, FedEx, Ford, Marriott, McDonald's, <b>Southwest</b> , Starbucks	BBB ±
Speculative <sup>2</sup>	Air Canada, Alaska, Avis, United	BB ±
	Allegiant, American, Hertz, JetBlue, Sabre, WestJet	< = B ±
	<sup>1</sup> Issuers with relatively high levels of creditworthiness and credit quality	

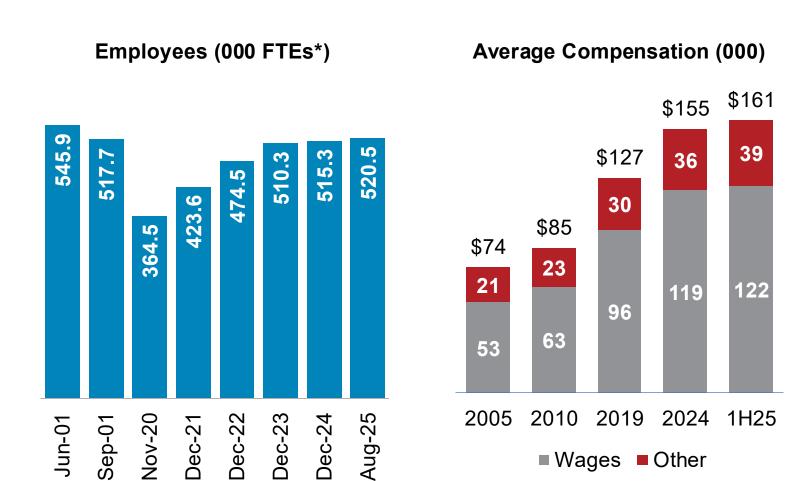
<sup>&</sup>lt;sup>1</sup> Issuers with relatively high levels of creditworthiness and credit quality

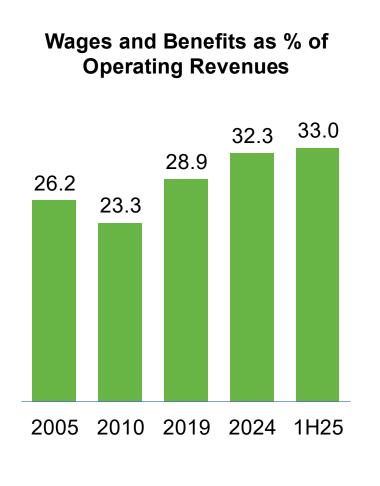


Source: Standard & Poor's (bold = air-only companies) as of Sept. 2, 2025

<sup>&</sup>lt;sup>2</sup> Issuers with ability to repay but facing significant uncertainties, such as adverse business or financial circumstances that could affect credit risk

# Firmer Financial Footing Has Enabled Airlines to Reinvest in Employees, Whose Average Wage Rose 95% from 2010-1H25 (vs. 47% U.S. CPI) and Who Now Garner a Third of Airline Revenues





Source: Bureau of Transportation Statistics for scheduled U.S. passenger airlines and A4A Passenger Airline Cost Index



<sup>\*</sup> Full-time equivalents (FTE) = full-time workers plus 0.5 \* part-time workers

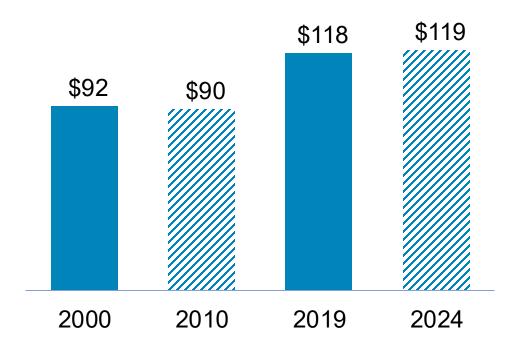
# Real (Inflation-Adjusted) Airline Wages Grew 33% From 2010 to 2024

The Average Private Sector Wage Grew Just 12% in Real Terms Over That Period

#### **Average Wage (000) in Constant 2024 Dollars**

U.S. Private Sector
Real Wages *Up 12%* Since 2010

U.S. Passenger Airlines
Real Wages *Up* 29% Since 2010



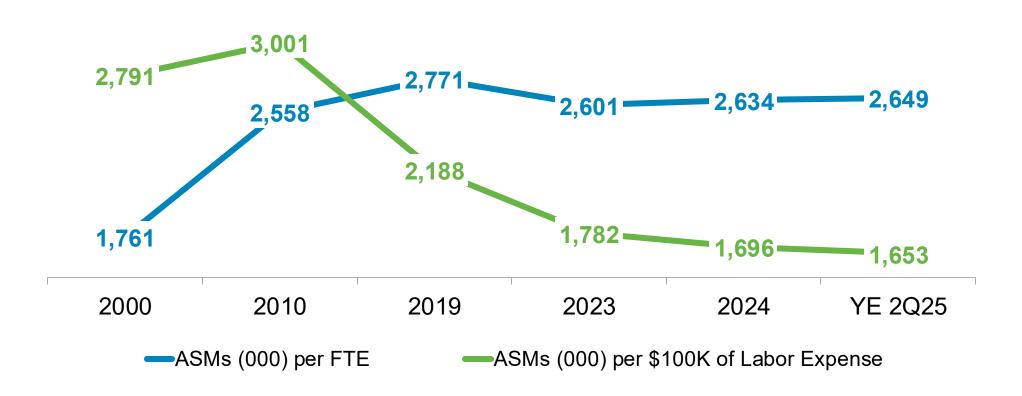
Source: A4A Passenger Airline Cost Index



# U.S. Airline FTE Productivity Rose in 1H25, But Labor-Dollar Productivity Was ~24% Below 2019

Greater Labor Expense Needed to Generate Pre-Pandemic Levels of Capacity

#### Trends in U.S. Passenger Airline Productivity



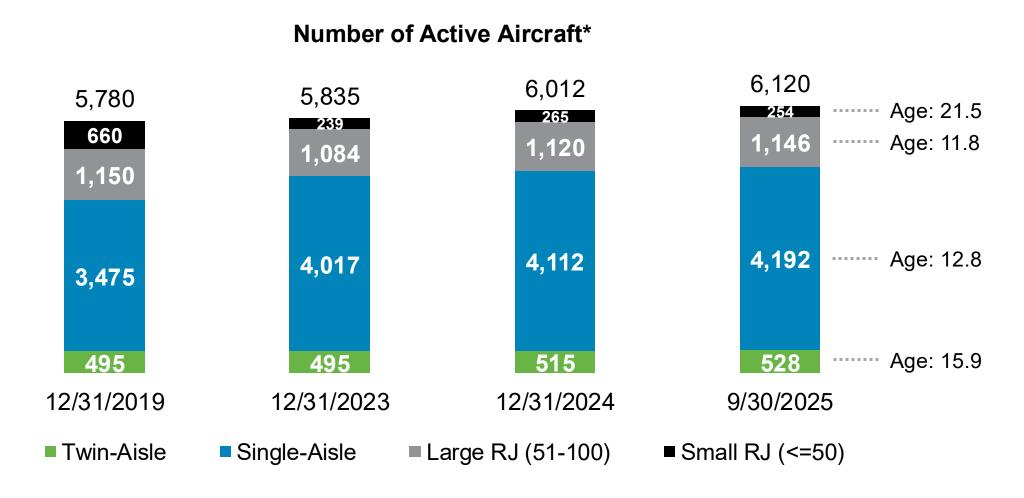
Source: A4A Passenger Airline Cost Index

Note: ASM = available seat mile (basic unit of passenger airline capacity)



# U.S. Passenger Airlines Are Operating ~20% More Single-Aisle Aircraft Than at Year-End 2019

But the Aging Fleet of *Small* Regional Aircraft Is ~62% Smaller



Source: Anuvu (ages as of June 2025)



<sup>\*</sup> Operated by or on behalf of Alaska/Allegiant/American/Avelo/Breeze/Delta/Frontier/Hawaiian/JetBlue/Southwest/Spirit/Sun Country/United in any of the previous seven days

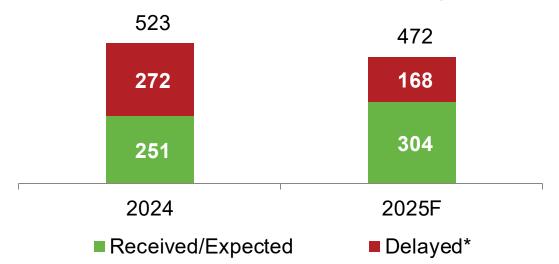
# Aircraft Deliveries in 2024 and 2025 Reduced Materially by Production/Certification Delays

U.S. Passenger Airlines Received Just Half of Their Contractually Stipulated Aircraft Deliveries

"A weakened supply chain...is one of the main culprits. [T]he dearth of airplanes has left many carriers unable to respond fully to resurgent demand for air travel, growing competition and pressure to fly cleaner fleets."

Bloomberg Government, "A Lost Decade of Planemaking Costs Airlines Thousands of Jets" (Oct. 29, 2024)

#### New-Aircraft Deliveries for 11 U.S. Passenger Airlines



# Example: United Airlines Deliveries in 2025 (As of Dec. 31, 2024, per UAL 10-K)

Aircraft Type	Contractual	Expected	Diff
B787	28	9	(19)
B737 MAX 8	16	16	
B737 MAX 9	68	28	(40)
A321 neo	23	20	(3)
Total	135	73	(62)

"Airbus is warning airlines that delays in deliveries will persist for another three years as it works through a backlog of supply-chain problems, industry sources said." (Tim Hepher, Reuters, May 28, 2025)

Source: Alaska/Hawaiian, Allegiant, American, Breeze, Delta, Frontier, JetBlue, Southwest, Spirit and United as of March 3, 2025

\* 2024 based on contractual fleet plans as of 10/31/2023



# Single-Aisle Airplanes Have Gotten Significantly More Expensive

Monthly Lease Rates on New Builds Reflect Supply Chain (e.g., Labor, Materials) Tightness

#### Monthly Market Lease Rates (in \$000) for New Builds



Source: Cirium and Deutsche Bank



# Globally, Aircraft Delivery Delays Are Translating to an Aging Fleet

Average Fleet Age Expected to Rise Further Over the Next Several Years

"Commercial airplane fleets are aging at an alarming rate, and the implications—ranging from higher maintenance, repair and overhaul costs to reduced ability to meet ambitious sustainability targets—are troubling for operators... [We do] not expect a return to 2018 delivery levels until around 2027, and that milestone may slip to the right with the fallout from strikes and the whack-a-mole nature of supply chain bottlenecks that are difficult to contain... To return the fleet age to 2019 levels by 2033, 5-10% more narrowbodies and 30-40% more widebodies would have to be delivered than are forecast to be handed over."

Mike Stengel, AeroDynamic Advisory, "Up Front," Aviation Week & Space Technology, (Nov. 25, 2024)

#### **Average Age (Years) of Global Airline Fleet** Active Passenger and Cargo Aircraft\* 15 2024 14 13.7 2006 13.0 13 2001 12 12.6 2018 12.0 1995 2005 2025 2030 990 2010

Sources: Mike Stengel (AeroDynamic Advisory) and IATA Sustainability and Economics using Cirium

\* All aircraft types



# Supply Chain Issues Are Exacerbating Airline Cost and Operating Pressures

Tight Capacity of Maintenance/Repair/Overhaul (MRO) and Parts Could Last Several Years

"External MRO capacity is not likely to move materially higher in the near-term, as facility operators are concerned about overcapacity in the future. The view here is that MROs are likely only 25% of the solution. To get out of this environment, it's going to take higher OE production, which should accelerate retirements and allow for more parts scrapping. All indicators are that it should take another two and half to three years before that plays out." (Stephen Trent, AeroDynamic Advisory, Nov. 13, 2024)

"Integral parts of the supply chain like engines are also seeing delays, with CFM's delivery target for LEAP engines in 2024 now down 10% year-over-year vs. up 20% to 25% in February 2024. Aircraft availability is further exacerbated by tight MRO supply, both in terms of slot availability and longer turnaround times. Several airlines in the US are also materially impacted by mandatory accelerated maintenance for GTF-powered A230neos and A220s..." (Catherine O'Brien, Goldman Sachs Equity Research, Nov. 15, 2024)

"For airlines, an aging fleet increases pressure on maintenance costs... Inflation has certainly played a role..., but older fleets also drive nonroutine tasks during maintenance events, and parts become more difficult to source... [M]ost airlines will find their options limited..." (Mike Stengel, AeroDynamic Advisory, Nov. 25, 2024)



# U.S. Airlines Are Investing Heavily in Aircraft, Ground Equipment, Facilities and Technology

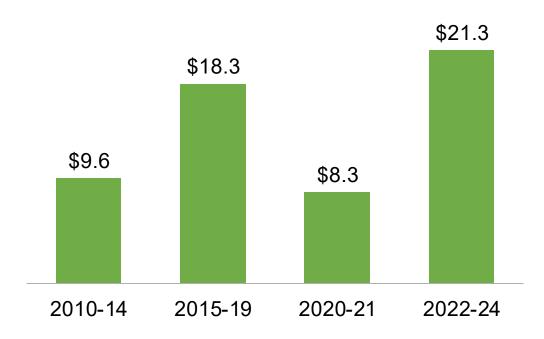
Financial Recovery Has Enabled Record Rates of Reinvestment, Averaging \$21B Annually







Average Annual Capital Expenditures\* (Billions)
U.S. Passenger Airlines



<sup>\*</sup> Includes payments made for aircraft and other flight equipment, ground and other property and equipment (e.g., baggage carts, lavatory trucks, deicing vehicles), airport and other facility construction and technology Sources: CapEx from SEC filings of Alaska/Hawaiian, Allegiant, American, Delta, Frontier, Hawaiian, JetBlue, Southwest, Spirit, Sun Country, United and predecessors



airlines.org

# From 2022-2024, U.S. Passenger Airlines Spent ~\$20 Billion on Information Technology

Goal: Boost Operational Resiliency/Redundancy/Security and Customer Self-Service Functionality

# Annual IT Expenditures\* (Billions) U.S. Passenger Airlines





Making it easier for travelers to:

- Shop for tickets
- Modify itineraries
- Check in for their journeys
- Navigate airports
- Check and/or track bags
- Stay apprised of flight status
- Redeem vouchers/loyalty points

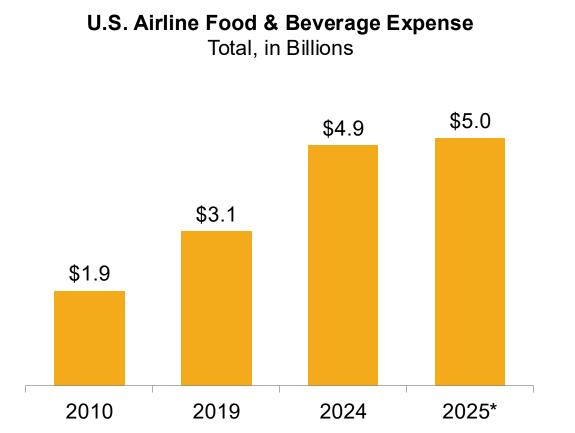
Sources: Alaska/Hawaiian, Allegiant, American, Avelo, Breeze, Delta Frontier, JetBlue, Southwest, Spirit, Sun Country, United

\* IT operating expenses plus capital expenditures, net of depreciation (where available)

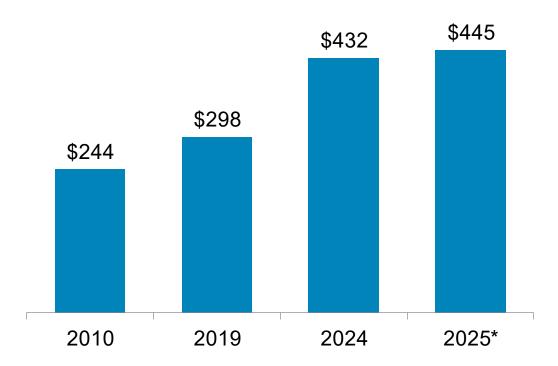


# U.S. Airlines Have Greatly Increased Spending on Inflight Food and Beverage

Drivers Include Pursuit of Brand Loyalty and Premium Customers and Expansion of Long-Haul Flying



U.S. Airline Food & Beverage Expense
Per Thousand Passenger-Miles Flown



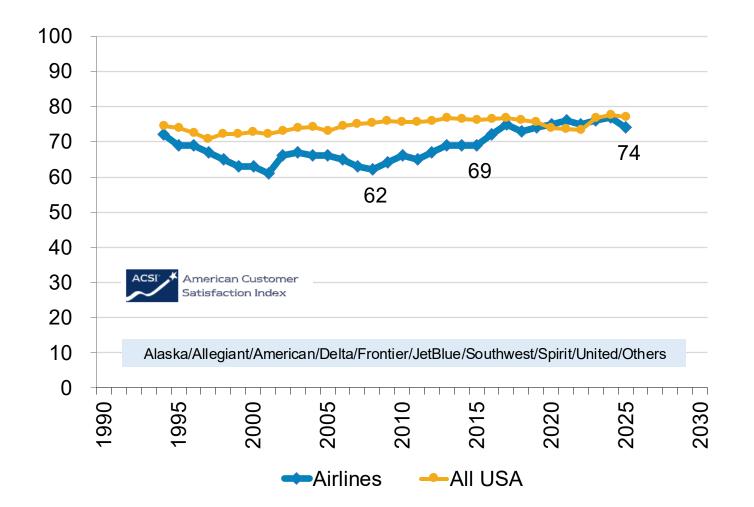
Sources: A4A Passenger Airline Cost Index using data from the Bureau of Transportation Statistics

\* Four quarters ended 2Q 2025



# ACSI Airline Customer Satisfaction Index Now at 74, Up From 62 in 2008 and 69 in 2015

#### Airlines Scored 80+ on Five of the 21 Benchmarks and 75-79 on 10 Others



Satisfaction Benchmark	2019	2024	2025
Mobile app quality	82	84	82
Mobile app reliability	82	84	81
Website satisfaction	80	83	81
Ease of making a reservation	81	84	80
Ease of check-in process	82	83	80
Cabin and lavatory cleanliness	78	82	79
Courtesy/helpfulness: flight crew	80	82	78
Baggage handling	79	81	77
Boarding experience	79	81	77
Courtesy/helpfulness: gate staff	80	81	77
Range of flight schedules	77	80	77
Timeliness of arrival	80	81	77
Call center satisfaction	78	81	76
Loyalty program	75	80	76
Availability of overhead storage	73	79	75
Quality: purchased food/beverage	73	78	74
Quality: in-flight entertainment	71	78	74
Quality: free food/beverage	73	76	73
Seat comfort	69	76	73
Usefulness of flight information	NM	NM	71
Quality: in-flight Wi-Fi	NM	NM	66

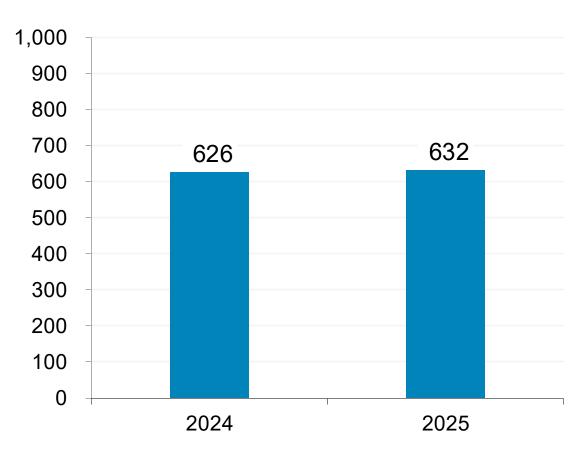
Source: The American Customer Satisfaction Index (ACSI®), the only national cross-industry measure of customer satisfaction, measures the satisfaction of U.S. household consumers with the quality of products and services offered by firms with significant share in U.S. markets. The ACSI Travel Study 2025 is based on 16,771 completed surveys. Customers were chosen at random and contacted via email between April 2024 and March 2025.



#### J.D. Power: North America Airline Customer Satisfaction Rose Six Points in 2025

Note: Study Methodology Changed in 2024

#### "Airline Passenger Satisfaction Improves Slightly as Industry Confronts Economic Headwinds, J.D. Power Finds"



The North America Airline Satisfaction Study measures passenger satisfaction with airline carriers in North America based on performance in **seven core dimensions**: airline staff; digital tools; ease of travel; level of trust; on-board experience; pre/post-flight experience; and value for price paid.

The 2025 study is based on responses from 10,224 passengers. Passengers needed to have flown on a major North America airline within the past month of completing a survey. **The study was fielded from March 2024 through March 2025**.

Note: The 2025 study reflected responses from 10,224 passengers who flew on a major North America airline within the past month of completing a survey. The study was fielded from March 2024 through March 2025. Source: J.D. Power North America Airline Satisfaction Study<sup>SM</sup>





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