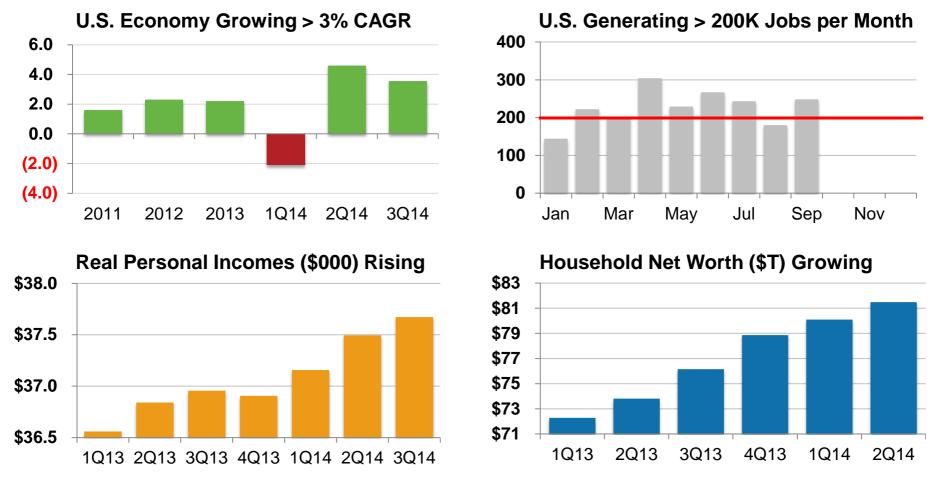


## U.S. Airline Industry Year-to-Date 3Q 2014 Review *Putting Improving Finances to Work*

John P. Heimlich Vice President & Chief Economist A4A Media Briefing November 6, 2014

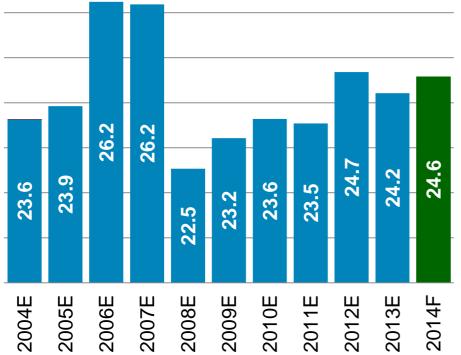


Sources: BEA, BLS, Federal Reserve and IHS Economics; U.S. GDP real annual average growth rate (%), U.S. nonfarm payroll employment growth (month-over-month, in 000s, seasonally adjusted), U.S. disposable personal income per capita (chained 2009 dollars, SAAR); U.S. household net worth in current dollars, not seasonally adjusted

## A4A Projects U.S. Airlines to Carry 24.6M Thanksgiving-Period Passengers in 2014 Up ~31,000 Passengers per Day, or 1.5 Percent, from *Estimated* 2013 Volumes

## U.S. Airline Onboard Passengers (Millions)

Scheduled Service, 12-Day Thanksgiving Period



#### Source: A4A and BTS T100 segment data



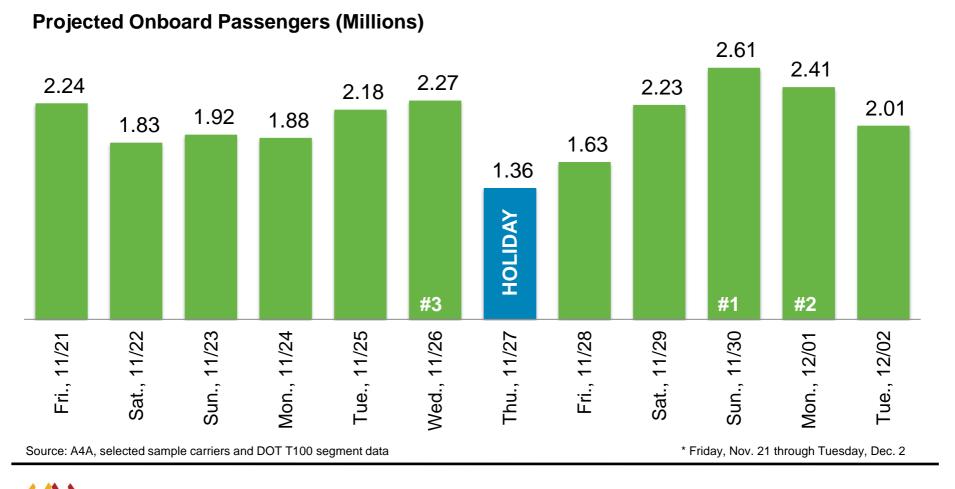
# → 12-Day Period = Fri., 11/21 through Tues., 12/2

→ 24.6M passengers (2.05M per day)

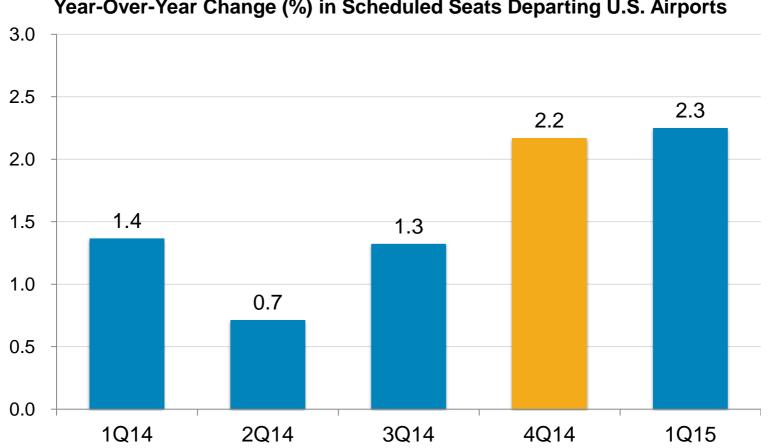
**Forecast Highlights** 

- Up 1.5% (~31K per day) from 2013
- Remains ~6% below 2006-2007 estimated peak
- Typically 10% of passengers fly internationally
- → Daily volumes to range from 1.36M to 2.61M
  - Sunday return was busiest day of all of 2013
  - Thanksgiving Day was lightest day of all of 2013
- → Busiest U.S. airports: ATL, LAX, ORD, DFW, JFK, DEN, SFO, PHX, CLT, IAH, MIA, LAS, EWR, SEA, MCO, MSP, BOS, DTW, LGA, PHL
- → Schedules show that airlines have added seats commensurate with expected demand growth

A4A Projects Daily Thanksgiving Passenger Volumes to Range from 1.36M to 2.61M Expected Busiest Days: Sunday Return, Monday Return and Wednesday Before







Year-Over-Year Change (%) in Scheduled Seats Departing U.S. Airports

Source: Innovata (via Diio Mi) published schedules as of Oct. 31, 2014 for all airlines providing scheduled passenger service from U.S. airports to all destinations



Sample Comparison of Thanksgiving Period Traveler Value and Taxation Example: WAS-BOS Round Trip on Nov. 21-30, 2014 (priced on Oct. 30, 2014)

	AMTRAK	
		<b>U</b> ·S AIRWAYS
Vehicle/Flight No.	190/1135 NE Regional	US 2102/2101
No. of Stops (R/T)	70	None
Travel Time (R/T)	15h 45m	2h 51m
Base Fare (R/T)	\$314*	\$369.30
Govt. Taxes/Fees	(~\$45 Subsidy)*	\$55.90 Tax
Net Ticket Price	\$314	\$425.20
Travel Time per \$ Spent	~3 minutes	~33 seconds
Federal Fuel Tax	0.1 ¢/gallon	4.4 ¢/gallon

\* Combined FY2014 capital and operating subsidies per Amtrak rider

Sources: Amtrak, Federal Budget Appendices, Federal Railroad Administration, US Airways



### Healthy Air-Travel Volumes and Fuel-Price Relief Drive Margin Gains\* in YTD 3Q14 Lower Fuel Expense Largely Offsets Increases in Labor, Airport and Aircraft Costs

	% Change YOY
Operating Revenues (\$119.3B)	5.5 -
Operating Expenses (\$107.8B)	3.1
Fuel (34% of Operating Expenses)	(0.3)
Wages & Benefits (25%)	7.9
Maintenance, Materials & Repairs (5%	) (3.1)
Landing Fees & Terminal Rents (5%)	4.5
Aircraft Rent (2%)	(4.7)
Depreciation & Amortization (4%)	6.8
Other** (24%)	(4.4)
Interest & Other Non-Operating Expenses	s (21.2)
Income Tax & Other Expense / (Benefit)	nmf
Net Profit: \$6.8B (5.7% of Op. Revenues)	+ 1.7 pts.

YTD 3Q	2013	2014	Change		
Passenger Yield <sup>1</sup>	15.99¢	16.41¢	+2.6%		
Passenger Traffic <sup>2</sup>	620.4B	636.6B	+2.6%		
<ol> <li>Average airfare paid per mile flown, excluding taxes</li> <li>Revenue passenger miles (RPMs) flown</li> </ol>					
YTD 3Q	2013	2014	Change		
Enplanements	542.0M	555.2M	+2.4%		

YTD 3Q	2013	2014	Change
Enplanements	542.0M	555.2M	+2.4%
U.S. Inflation <sup>3</sup>	232.869	236.938	+1.7%
Personal Income <sup>4</sup>	\$39,427	\$40,692	+3.2%

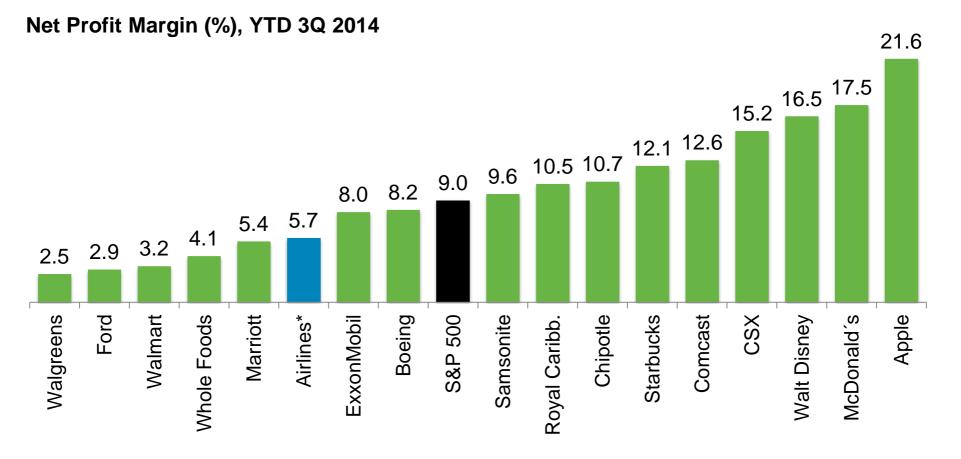
3. U.S. Consumer Price Index (1982-84 = 100)

4. U.S. disposable personal income per capita

\* A4A analysis of reports by Alaska, Allegiant, American, Delta, Hawaiian, JetBlue, Southwest, Spirit and United

\*\* Professional fees, food/beverage, insurance, commissions, GDS fees, communications, advertising, utilities, office supplies, crew hotels, nonfuel payments to regionals

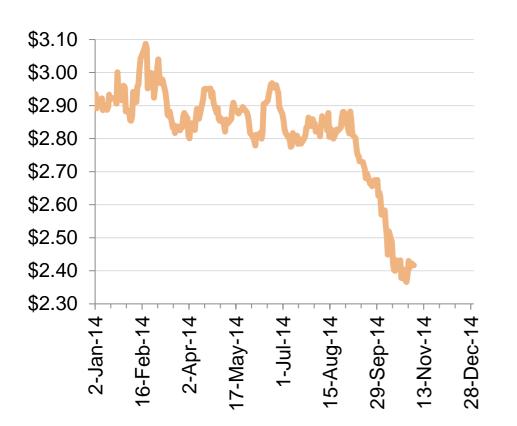
## The Airline Industry Remains a Low-Margin Business, Lagging S&P 500 Average For Every Dollar of Revenue Collected, U.S. Airlines Keeping ~6 Cents as Profit



\* A4A analysis of reports by Alaska, Allegiant, American, Delta, Hawaiian, JetBlue, Southwest, Spirit and United Sources: Standard & Poor's and company SEC filings; S&P is trailing twelve months



### Jet-Fuel Prices, Despite Recent Margin-Friendly Plunge, Remain Inflated Every Penny per Gallon per Year Equates to \$190M in Annual Fuel Expenses



#### **Daily Spot Price per Gallon** (U.S. Gulf)

### Annual Spot Price per Gallon (U.S. Gulf)



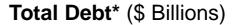
Source: A4A and Energy Information Administration (U.S. Gulf Coast)

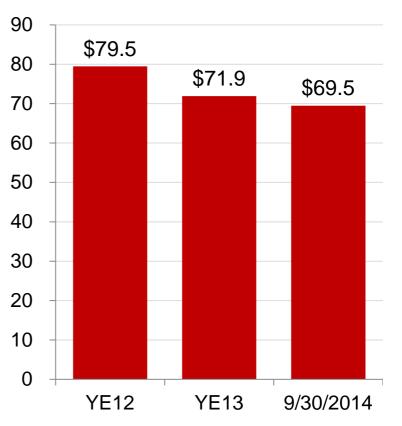


After Years of Staggering Losses, U.S. Airlines\* Are Tackling the Mountain of Debt Airlines\* Have Reduced Debt by an Additional \$2.4 Billion Thus Far This Year

"...it would be unreasonable to assume that all airline risks have just disappeared... [T]he business model requires a large cushion of cash and significant reinvestment."

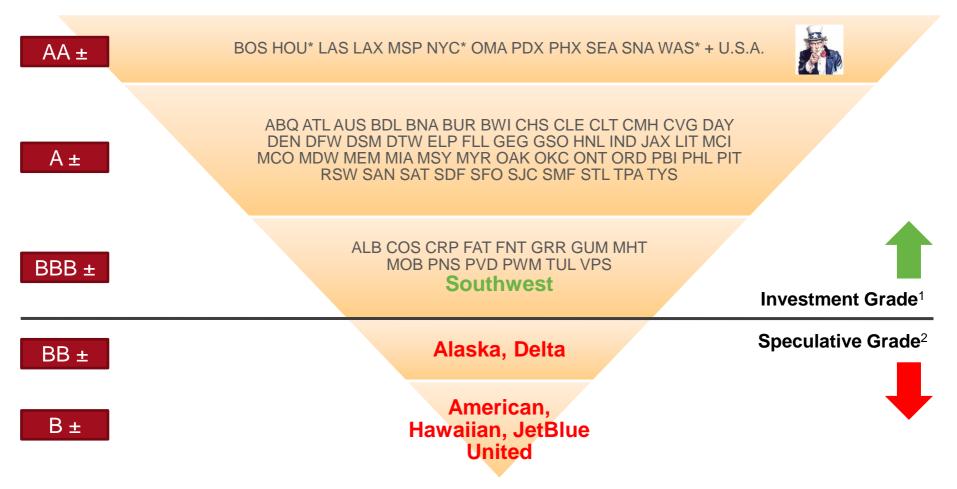
> Alexander MacLennan The Motley Fool Feb. 3, 2014





\* SEC filings of Alaska, Allegiant, American, Delta, Hawaiian, JetBlue, Southwest, Spirit and United; includes capitalized operating leases at 7x annual aircraft rents

### Unlike Airports and the U.S. Government, Airline Creditworthiness Remains Deficient



<sup>1</sup> Describes issuers with relatively high levels of creditworthiness and credit quality

<sup>2</sup> Describes issuers with ability to repay but facing significant uncertainties, such as adverse business or financial circumstances that could affect credit risk Source: Standard and Poor's \* HOU = HOU/IAH; NYC = EWR/JFK/LGA; WAS=DCA/IAD



The Increasing Ability to Hire, Train and Retain High-Quality Talent and to Lure Long-Term Investors is Translating Directly to Palpable Benefits for Our Customers



- » New or refurbished aircraft
- » Expanded route networks (scope and frequency) and schedules (seat growth)
- » Enhanced tools (computers, tablets, software) and training for customer-contact employees
- » Improved airport check-in areas, lounges, gates
- » Continued development and roll-out of mobile technology and website/kiosk functionality
- » Increasing operational reliability (controlled for weather conditions)
- » Larger overhead bins for luggage
- » Availability of lie-flat seating with AC power and USB (incl. on select transcon flights)
- » Proliferation of domestic and international WiFi and inflight entertainment options



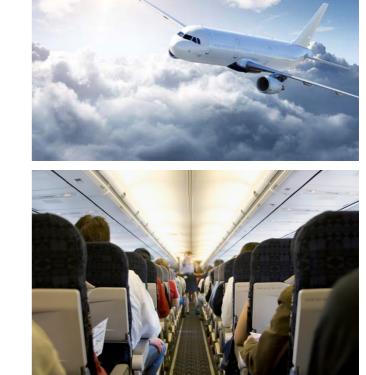
## Improving Finances Enabling Significant Reinvestment in Customer Experience Airline Capital Spending Exceeding \$1 Billion per Month – Highest in 13 Years

# 12.4 9.8 5.2 6.6 5.2 2010 2011 2012 2013 YTD 3Q14

**U.S. Airline\* Capital Expenditures** (\$ Billions)

- » Aircraft (317 deliveries in 2014), spare engines, winglets
- » Premium seats, new aircraft interiors
- » Ground equipment, loading bridges
- » Airport (gates/lounges) and maintenance facilities
- » Bag carousels, carts, scanners
- » In-flight entertainment and Wi-Fi
- » Computers, kiosks, mobile technology

\* SEC filings of Alaska, Allegiant, American, Delta, Hawaiian, JetBlue, Southwest, Spirit and United





## Recap

- » An expanding U.S. economy, employment growth, rising personal incomes and falling energy prices are driving increased demand for travel, including high-speed air travel
- In the first three quarters, higher revenues outpaced higher expenses, contributing to modest profit margin growth of 1.7 points, to just under 6 percent of revenues
  - Operating revenues rose 5.5 percent, driven equally by price (yield) and volume (RPMs)
  - Notwithstanding relief on fuel prices, total operating expenses rose 3.1 percent, with increases in wages/benefits, aircraft ownership costs, and airport rents and landing fees
- » Airline margins at this point in the business cycle remain subpar, well below the S&P 500 average and such brand names as Apple, Chipotle, Comcast, Disney and McDonald's
- » While jet fuel prices remain historically high, recent declines are enabling airlines to:
  - Continue to pay down debt (accumulated from massive losses in the previous decade)
  - Enhance creditworthiness to minimize the service and job impact of future downturns
  - Acquire new fuel-efficient, range-enhanced, customer-friendly aircraft
  - Refurbish airport check-in areas, lounges, gates
  - Add seats to the schedule and initiate new routes
  - Reward employees (profit-sharing) and boost staffing levels



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